**It’s Time for the 2025-26 Ohio Department of Aging’s Resident Satisfaction Survey**

**Your opinion of <Facility Name> and the care and services offered here is extremely important!**

**Interviewers from Vital Research will be at our facility on <Visit Date>** to ask a sample of residents if they would like to participate in a brief in-person survey about your life here.

**The survey is voluntary, and your answers are completely confidential.**The results of this survey will be combined into a summary report for our facility to make improvements. The facility’s results will also be posted to the **Ohio Long-Term Care Quality Navigator** website to help others find and compare quality long-term care facilities.

If you have any questions about the survey, please contact the facility’s administrator or Vital Research at 888-628-3681.

Problems or complaints may be shared confidentially with the **Ohio Long-Term Care Ombudsman Program at 1-800-282-1206.**